

Thomas Fisher

tfisher3035@gmail.com | linkedin.com/in/thomaskfisher | thomaskfisher.com

EXPERIENCE

Lucid Software | *Sr Product Manager, Internal Systems*

Jul 2024 - Present

- Coordinating with engineering, sales, accounts receivable, analytics, and accounting to build an internal billing platform

Tesla, Inc. | *Software Product Manager, People Systems*

Apr 2022 - Apr 2024

- Collaborated with cross-functional teams (engineering, security, and legal) to build and deploy a Watchlist security tool that completely removed the need for manual data entry by global security teams, made sensitive security workflows more transparent and consistent across sites, and improved the security of Tesla employees and locations worldwide
- Surveyed stakeholders after the launch of the Watchlist and within three weeks implemented a new module that saved global physical security teams 30 hours a week of manual work while also keeping Tesla data more secure
- Enhanced employee mobile app with a more robust employee calendar resulting in a 5% increase in monthly usage
- Coordinated a technical integration with a third-party vendor, aligning our data privacy needs with their compliance requirements and facilitating employee participation in nationwide education reimbursement benefit
- Directed efforts to create a unified internal events platform integrating disparate legacy systems to serve as a centralized data source for the global employee calendar
- Facilitated the expansion of sales into new countries by collaborating with HR, recruiters, and legal teams to identify and implement necessary people systems configurations to ensure smooth market launches
- Led the initiative to develop an in-house survey tool that would have saved the company millions of dollars annually

Tesla, Inc. | *Technical Program Manager*

Nov 2021 - Apr 2022

- Managed the global pilot rollout of an internally developed system that streamlines the negotiation and signing workflows for legal contracts between Tesla and its thousands of suppliers
- Supported a major infrastructure enhancement to increase application resilience across the company by 50%

Tesla, Inc. | *Software Support Engineer, Document Systems*

Aug 2020 - Oct 2021

- Created an internal tool used by engineers to build document templates that sped up development time by 3x
- Implemented a new type of document template globally that improved the overall look and feel of customer facing documents, and in-part resulted in double the throughput of our systems and a decrease in U.S. manual intervention by 50%
- Developed and standardized Tesla Insurance documents to support an aggressive expansion timeline across the U.S.
- Executed multiple technical migrations allowing for faster development time, and decreased manual error and technical debt

Step Friends LLC | *Co-Founder and CEO*

Nov 2018 - Sep 2023

- Built a cloud application that functioned as a point of sale terminal, rentals and returns manager, business report dashboard, and reservation system that was licensed to a local video rental store and ran their day-to-day business operations
- Designed and developed a classifieds application for university students to have a convenient and safe place to buy and sell housing contracts and textbooks that at its peak had ~250 active users and ~150 housing and textbook listings
- Received an I-Corps grant for business idea validation and was accepted into the Google Cloud for Startups Program

EDUCATION

Brigham Young University, Marriott School of Business - GPA: 3.78

Provo, UT

- Bachelor and Master of Science in Information Systems Management

Sept 2013 - Dec 2019

Awards: 1st Place 2019 BYU Mobile App Competition and 1st Place C#.NET Dev 2017 AITP National Conference

SKILLS AND INTERESTS

- Proficient in Product/Project/Program Management, SQL, Excel, Jira, Confluence, Node, Angular, JavaScript, Firebase, C#
- Enjoy antique cars, off-roading, popcorn, 3D printing, golf, motorcycles, soccer, and troubleshooting